ISD Transformation

JIS Baseline Service Level Work Group

Status Update Report to JISC

January 21, 2011

WASHINGTON COURTS

Workgroup Purpose

1. To determine which services (business functions) should be provided and funded centrally at the state level and made available to all courts vs. which services should be maintained and funded at a local level;
   and
2. To develop a set of criteria that will be used in the future to decide in which category new requests for services fall into.

Workgroup Members

Larry Barker	Barb Miner
Linda Bell	Jeff Hall
William Holmes	Dirk Marler
N.F. Jackson	Vonnie Diseth
Rich Johnson	

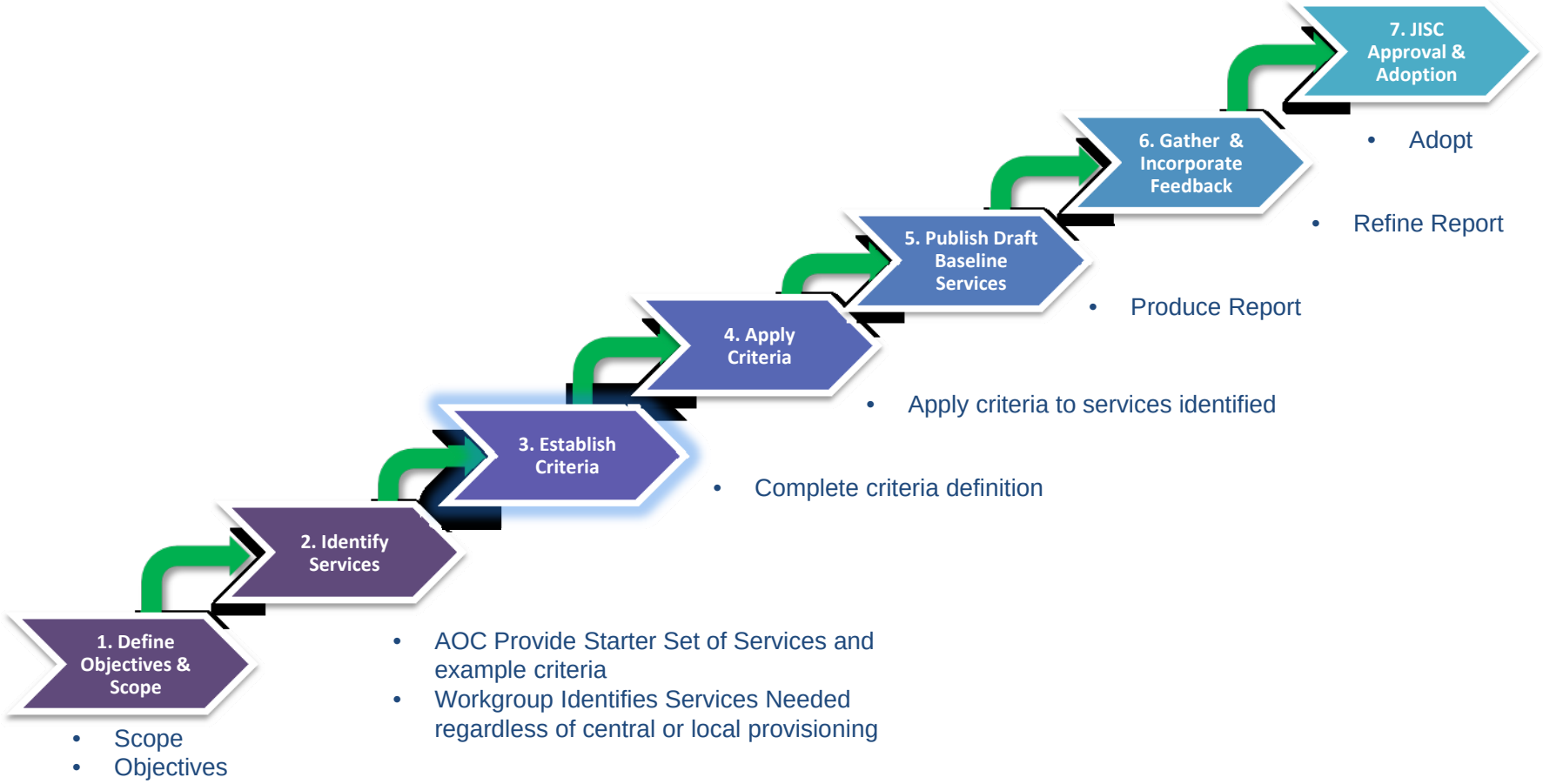
Last JISC Update

At the December 3, 2010 JISC meeting, we reported that a *draft* of the services and criteria would be presented at the next JISC meeting on January 21, 2011.

Current Status

- *Draft* report is not yet available.
- Five meetings have been held since Nov.
- The workgroup is having good discussion. But, it is taking longer than anticipated.
- The workgroup is on Step 3 – Establish Criteria.

Workgroup Progress



Next Steps

- Step 3 (January): Continue to work on establishing the criteria for local vs. centralized services.
  - Next meeting is on 01/25/11.
- Step 4 (February): Apply the criteria to the services identified.
- Step 5 (March): Publish a *Draft* of the Baseline Services Report for review and comment (allow 2-3 weeks).

Next Steps (continued)

- Step 6 (April): Gather and Incorporate feedback (refine report).
- Step 7 (May): Present the Final Report at the May 5, 2011 JISC meeting to obtain JISC approval and adoption.